

Department of Education

REGION IV-A CALABARZON SCHOOLS DIVISION OF BATANGAS

11 June 2025

UNNUMBERED MEMORANDUM

REMINDERS ON UPDATING THE DEPED FIELD OFFICES AND SCHOOLS' CITIZENS CHARTER IN ALIGNMENT WITH THE DEPED CITIZENS' CHARTER 2025

To: Assistant Schools Division Superintendents

Chief- Curriculum Implementation Division (CID)

Chief- School Governance and Operations Division (SGOD)

Education Program Supervisors

Public Schools District Supervisors

Public Elementary and Secondary School Heads

All Others Concerned

- 1. Attached herewith is DM-OUHROD-2025-1338, Reminders on Updating the DepEd Field Offices and Schools' Citizens' Charter in Alignment with the DepEd Citizens' Charter 2025, dated May 29, 2025.
- 2. For your information, guidance, and widest dissemination.

MARITES A. IBANEZ, CESO V Schools Division Superintendent

KMS/Memo_Reminders on Updating the DepEd Field Offices and Schools' Citizen's Charter in Alignment with the DepEd Citizen's Charter 2025/S2-110520/6-11-2025







Address: Provincial Sports Complex, Bolbok, 4200 Batangas City

Telephone: (043)722-1840 / 722-1796

Email Address: deped.batangas@deped.gov.ph

Website:www.depedbatangas.com



Republika na Pilipinas

Department of Education

OFFICE OF THE UNDERSECRETARY **HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT** DepEd-Division of Batangas

SDS OFFICE 52-110520

MEMORANDUM DM-OUHROD-2025- 1338

FOR

: UNDERSECRETARIES AND ASSISTANT SECRETARIES

BUREAU AND SERVICE DIRECTORS

REGIONAL DIRECTORS

SCHOOLS DIVISION SUPERINTENDENTS

PUBLIC ELEMENTARY AND SECONDARY SCHOOL HEADS

ALL OTHERS CONCERNED

FROM

WILFREDO E. CABRAL

Undersecretary

Human Resource and Organizational Development Vice Chairperson, DepEd Committee on Anti-Red Tape

SUBJECT

: REMINDERS ON UPDATING THE DEPED FIELD OFFICES AND

SCHOOLS' CITIZEN'S CHARTER IN ALIGNMENT WITH THE

DEPED CITIZEN'S CHARTER 2025

DATE

: 29 May 2025

In compliance with Republic Act (RA) No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which requires all government agencies to set up their most current and updated service standards, the Department of Education (DepEd) hereby implements the DepEd Citizen's Charter 2025 (1st Edition) as published in https://www.deped.gov.ph/about-deped/citizenscharter/.

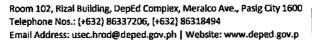
In this regard, all governance levels shall be guided by the service standards published in the latest Citizen's Charter (CC), i.e.:

- a. services applicable to their office,
- b. documentary requirements from the client,
- c. procedure to obtain a particular service (client steps and agency action),
- d. person/s responsible per step,
- e. applicable fee/s (transaction cost),
- f. processing time, and
- g. procedure for filing complaints.

As required in Memorandum Circular No. 2019-002 issued by the Anti-Red Tape Authority (ARTA), the DepEd CC 2025 shall be posted in the following forms:







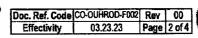
Doc. Ref. Code CO-OUHROD-F002 Rev 00



Form	Description	Reminders
1. Handbook	Hard copy of the latest	ROs/SDOs using the DepEd-
	Citizen's Charter following	wide CC shall print only the
	the ARTA-prescribed	services applicable to their
	template, using Reference	governance level from the CC in
	B of ARTA MC No. 2019-	https://www.deped.gov.ph/abo
	002:	ut-deped/citizenscharter/.
	https://arta.gov.ph/wp-	The hard copy of the RO/SDO
	content/uploads/2020/0	CC culled from the DepEd-wide
	7/Reference_B	CC shall be kept at the Office of
	<u>Citizen s Charter Handb</u>	the Regional Director (ORD) /
	ook Template with Instru	Office of the Schools Division
	ctions -	Superintendent (OSDS).
	Accepted Changes.pdf	• ROs/SDOs using the RO/SDO-
	 Regional Offices (ROs), 	crafted CC shall print the latest
	Schools Division Offices	version of their CC and keep the
	(SDOs), and schools are	hard copy in the ORD/OSDS.
	discouraged from	Offices other than OSEC/ORD/
	deviating from the service	OSDS are only required to print
	standards stated in the	the CC for services they are
	DepEd-wide CC unless	involved in.
	the difference is due to	The CC shall be printed and
	streamlining/digitization	bound (soft/hard/ring bind) on
	or circumstances only	A4 paper.
	applicable to their office.	
2. Information	Condensed version of the	May be a tarpaulin/poster,
Billboard	Handbook, but at a	electronic billboard (TV), or
	minimum shall still	interactive information kiosk
	include the following:	placed at the main entrance or
	a. Version (Year or Month	most conspicuous place of
	+ Year) of the CC	service. It shall be readable,
	posted; b. Includes all services	concise, and engaging. TV or information kiosks with
	į	the CC shall allow sufficient
	applicable to the governance level;	read time; transition should not
	c. Complete list of	be too fast, and graphics should
	requirements per	not be distracting.
	service;	not be distracting.
	d. Client steps and	
	agency action;	
	e. Full name,	
	designation, and office	
	of the person	
	responsible per step;	
	f. Fees to be paid, if any;	
	g. Processing time; and	
	h. Procedure for filing	• Refer to Enclosure No. 1 for the
	complaints.	ARTA-prescribed template for
	·	the Procedure for Filing
		Complaints.



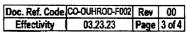


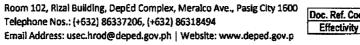


		 It shall be posted at the main entrance or the most conspicuous place of service. Feedback on the services in the CC shall be recorded using the ARTA-prescribed Client Satisfaction Measurement (CSM) Form. The CSM shall be accessible by posting the QR code/link or leaving CSM hard copies near the billboard/kiosk. Queries/concerns on the CSM shall be directed to the Public Assistance Action Center (PAAC) at depedactioncenter@deped.gov.p h.
3. Online	The uploaded CC shall be a read-only, searchable PDF version of the Handbook. It shall be uploaded on the official website of the RO/SDO.	 If RO/SDO is using the DepEdwide CC, post this clickable link https://www.deped.gov.ph/about-deped/citizenscharter/ in the RO/SDO's homepage or under tabs named Home or About Us. If RO/SDO is using the RO/SDO-crafted CC, upload it on the website's homepage, under its own tab, or under tabs named Home or About Us. A condensed version of the latest Handbook (such as a workflow) containing items a-g on Item No. 2 of this table may be posted on the RO/SDO website only as a quick reference for clients. The RO/SDO is still required to publish the entirety of the CC they are using on their website. If CC shall be published online in a non-PDF format (e.g., FlipHTML5), it shall still be clear and readable, and without cost to users. If possible, the CC should be easily accessible, i.e., no need to download the file to view it.
	 If there is no working website, the latest CC may be uploaded on the official Facebook account of the RO/SDO/school. 	 If using graphics, ensure that the CC posted shall still be clear and readable, easily accessible. If RO/SDO is using the DepEd- wide CC:











Post a clickable link to https://www.deped.gov.ph/a bout-deped/citizenscharter/ Upload individual pages of the CC Handbook in an album titled DepEd-(insert governance unit here) Citizen's Charter (insert year), e.g., DepEd-RO V Citizen's Charter 2025 • If RO/SDO is using the RO/SDO-crafted CC: Upload individual pages of the CC Handbook in an album titled DepEd-(insert governance unit here) Citizen's Charter (insert year), e.g., DepEd-RO X Citizen's Charter 2025 Include the clickable link of the CC in the RO/SDO website on the FB album description.

It must be reiterated that conformance to RA 11032 is subject to random audit or monitoring by the ARTA Compliance Monitoring and Evaluation Office (CMEO), which may refer non-compliance to the ARTA Investigation, Enforcement, and Litigation Office (IELO).

Hence, all are enjoined to uphold the DepEd Citizen's Charter with guidance from the DepEd Committee on Anti-Red Tape (CART) in the Central Office and Sub-CART in ROs, SDOs, and schools. DepEd Memorandum No. 040, s. 2025 provides the updated composition of the DepEd CART and Sub-CART that can be accessed at https://www.deped.gov.ph/wp-content/uploads/DM s2025 040.pdf.

To check the status of CC and CSM in field office websites, the Bureau of Human Resource and Organizational Development-Organization Effectiveness Division (BHROD-OED), as the DepEd CART Secretariat, shall be conducting an online inventory by August 2025. Hence, all ROs and SDOs are requested to **update their official websites with the latest CC and CSM on or before 18 July 2025**. Attention is requested to the Status of Citizen's Charter and Client Satisfaction Measurement (CSM) Form in Field Office Websites as of 1 May 2025 (Enclosure No. 2) since the links listed shall be the basis of the inventory. To request updates on RO/SDO links, please advise the DepEd CART Secretariat via email.

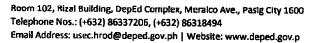
For more information on the DepEd Citizen's Charter 2025, contact the DepEd CART Secretariat through citizenscharter@deped.gov.ph or (02) 8633-5375.

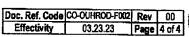
For information and guidance.

Enclosures: As stated Copy furnished: Office of the Secretary, Department of Education











Enclosure No. 1 - Procedure for Filing Complaints

The procedures **shall be posted at the main entrance or most conspicuous place of service** as a poster or tarpaulin at the CO/RO/SDO (onsite) or in the Contact Us tab in the RO/SDO website (online).

	Central Office	Regional Office	Schools Division Office
How to send feedback	Walk-in: Fill out the Walk-in Client Form at the Public Assistance Action Center (PAAC) Online: Email the PAAC at depedactioncenter@dep ed.gov.ph Phone: Call the PAAC at (+63 2) 8636-1663 8633-1942	Walk-in: Visit the (specify office if PAU or RPAC) to record your feedback. Online: Email (insert email address) or fill out the RO online feedback form at (insert CSM link or QR code) Phone: Call the (specify office if PAU or RPAC) at (insert phone no. here)	Walk-in: Visit the (specify office if OSDS or DPAC) to record your feedback. Online: Email (insert email address) or fill out the SDO online feedback form at (insert CSM link or QR code) Phone: Call the (specify office if OSDS or DPAC) at (insert phone no. here)
	SMS: Send a text message to PAAC at 0919-456-0027 (Smart) 0995-921-8461 (Globe)	SMS: Send a text message to (specify if PAU or RPAC) at (insert phone no. here)	SMS: Send a text message to (specify if OSDS or DPAC) at (insert phone no. here)
How feedback is processed	For feedback coursed through PAAC: Feedback shall be recorded and referred to the concerned office/s with a request to address the feedback. Any action undertaken shall be communicated by the concerned office/s directly to client, CC: PAAC.	For feedback coursed through (specify if PAU or RPAC): Feedback shall be recorded and referred to the concerned office/s with a request to address the feedback. Any action undertaken shall be communicated by the concerned office/s directly to client, CC: PAAC.	For feedback coursed through (specify if OSDS or DPAC): Feedback shall be recorded and referred to the concerned office/s with a request to address the feedback. Any action undertaken shall be communicated by the concerned office/s directly to client, CC: PAAC.
	For feedback sent directly to the concerned office: Feedback shall be recorded and addressed directly by the concerned office and communicated to the client.	For feedback sent directly to the concerned office: Feedback shall be recorded and addressed directly by the concerned office and communicated to the client.	For feedback sent directly to the concerned office: Feedback shall be recorded and addressed directly by the concerned office and communicated to the client.
How to file a complaint	Walk-in: Fill out the Walk-in Client Form at the PAAC.	Walk-in: Visit the (insert name of office in RO in charge of receiving complaints) for assistance.	Walk-in: Visit the (insert name of office in SDO in charge of receiving complaints) for assistance.

			T		
	Online: Email the PAAC	Online: Email the	Online: Email the		
	at	(insert name of office in	(insert name of office in		
	depedactioncenter@dep	RO in charge of	SDO in charge of		
	ed.gov.ph	complaints) at (insert	complaints) at (insert		
		email address) or fill out	email address) or fill out		
		the online complaint	the online feedback		
		form at (insert link).	form at (insert link).		
	Phone: Call the PAAC at	Phone: Call the (insert	Phone: Call the (insert		
	(+63 2) 8636-1663	name of office) at (insert	name of office) at (insert		
	8633-1942	phone no. here)	phone no. here)		
		,			
	SMS: Send a text	SMS: Send a text	SMS: Send a text		
	message to PAAC at	message to (insert name	message to (insert name		
	0919-456-0027 (Smart)	of office) at (insert	of office) at (insert		
	0995-921-8461	phone no. here)	phone no. here)		
	(Globe)	,	1		
	Upon receipt of complete information and/or documentation, the office				
		eceive the complaint shall			
		client of the next steps to b			
		solution shall be communic			
Contact	8888: Call 8888 Text 88	388 Visit https://8888.gc	ov.ph/		
Information					
of 8888,	ARTA: Call 0969-257-7242 or 0928-690-4080 Email				
ARTA, and	complaints@arta.gov.ph				
CSC-CCB					
	Civil Service Commission	-Contact Center ng Bayan	(CSC-CCB): Call 1-6565		
	Text 0908-881-6565 Vi	sit https://contactcenterng	gbayan.gov.ph/contact-us		

Status of Citizen's Charter and Client Satisfaction Measurement (CSM) Form in Field Office Websites as of 1 May 2025

Region	SDO	Link for the Citizen's Charter	Error message/Remarks	Link for the DepEd CSM Form / QR code	Error message/Remarks
Region I	N/A	https://depedro1.com/citizens- charter/	N/A - link is working	https://depedro1.com/	N/A - link is working
Region I	Alaminos City	https://www.depedalaminoscity.com/citizens-charter-2/	This content is blocked by your organization	http://bit.ly/sdoac-csm	N/A - link is working
Region I	Batac City	https://csdbatac.com/citizens- charter/	N/A - link is working	https://csdbatac.com	N/A - link is working
Region I	Candon City	https://depedcandoncity.com/citizens-charter/	N/A - link is working	https://depedcandoncity.com	N/A - link is working
Region I	Dagupan City	https://depeddagupan.com/citizens- charter-2023/	N/A - link is working	https://depeddagupan.com/clien- satisfaction-measurement-feedback-form/	N/A - link is working
Region I	llocos Norte	https://depedilocosnorte.com/sdoin/ index.php/transparency-seal/	N/A - link is working	https://depedilocosnorte.com/sdoin/inde x.php/transparency-seal/	N/A - link is working
Region I	llocos Sur	https://depedilocossur.info/?page_id =10448	N/A - link is working	https://depedilocossur.info/	N/A - link is working
Region I	La Union	https://depedsdolaunion.com/citizen s-charter-2/	N/A - link is working	https://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgo0W_dnoHYaJNKQ Uuvin9IOhEmCFcAEt0OM1UQVdZszU3NFF	N/A - link is working
Region I	Laoag City	https://depedlaoagcity.com/sdolc/in dex/charter	N/A - link is working		N/A - link is working
Region I	Pangasinan I	https://www.depedsdo1pangasinan. com/citizens-charter	N/A - link is working	https://www.depedsdo1pangasinan.com/ csm	N/A - link is working
Region I	Pangasinan II	https://www.depedpang2.ph/citizens_charter	N/A - link is working	tinyurl.com/Pang2CSM	N/A - link is working
Region I	San Carlos City	https://sdosancarloscityr1.com/citize ns-charter/	N/A - link is working	https://sdosancarloscityr1.com/	N/A - link is working

				Interest/Harms attica canala agastrasa	
Region I	San Fernando City	https://depedsanfernandocityr1.com/wp- content/uploads/2024/09/DepEd- SDO-City-of-San-Fernando-Citizens-	N/A - link is working	https://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgoOW_dnoHYaJNKTh NxICYj3ZCoM4Q4b17vSZUMzhPNIY5QURS NDbPMTNIWDbwRDRNNIJwzSi4u&fbclid=L	N/A - link is working
Region I	Urdaneta City	https://sites.google.com/deped.gov. ph/depedsdouc/home/citizens- charter	The requested URL was not found on this server.	https://sites.google.com/deped.gov.ph/depedsdouc/client-satisfaction-measurement	The requested URL was not found on this server.
Region I	Vigan City	https://sites.google.com/deped.gov. ph/depedcsfp/home/citizens- charter?authuser=0	N/A - link is working	age.aspx?id=gKvjQCQgo0W_dnoHYaJNKS Uo1xbYtT5EosgHIXEYs2BUMTJBUIRMVUy	N/A - link is working
Region II	N/A	https://region2.deped.gov.ph/citizen s-charter/	N/A - link is working	VI I I SPERT TO TRANSPORT TO THE SECOND TO T	N/A - link is working
Region II	Batanes	https://www.depedbatanes.ph/bata nescc.php	Hmmm can't reach this page The connection was reset.	https://www.depedbatanes.ph/client- satisfaction.php	Hmmm can't reach this page The connection was reset.
Region II	Cagayan	https://deped- sdocagayan.com.ph/citizens-charter/	N/A - link is working	https://deped- sdocagayan.com.ph/contact-us/	N/A - link is working
Region II	Cauayan City	https://sites.google.com/deped.gov. ph/sdocyncitizenscharter/external- services#h.k4eslz8z9z2r	N/A - link is working	https://tinyurl.com/SDOcynCSM	N/A - link is working
Region II	llagan, Isabela	https://sdocityofilagan.com.ph/citize ns-charter/	Your connection isn't private	https://bit.ly/IlaganCSM	N/A - link is working
Region II	Isabela	https://deped- isabela.com.ph/citizens-charter- handbook2023-1st-edition/	N/A - link is working	https://bit.ly/SDOISABELACSM	N/A - link is working
Region II	Nueva Vizcaya	https://sdonuevavizcaya.com/citizen s-charter/	N/A - link is working	https://sdonuevavizcaya.com/contact-us/	N/A - link is working
Region II	Quirino	https://sdo-quirino.com.ph/citizens- charter-2/	N/A - link is working	https://sdo-quirino.com.ph/citizens- charter-2/	N/A - link is working
Region II	Santiago City	https://sites.google.com/deped.gov. ph/sdosantiagocity/transparency- seal/citizens-charter?authuser=0	N/A - link is working	charter?authuser=0	N/A - link is working
Region II	Tuguegarao City	https://depedtuguegarao.net/about/ citizens-charter/	N/A - link is working	https://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgo0W_dnoHYaJNKRb hyAeXY1FDvMQ3mCn1JG9UNDIYRUdOWj PXO1PKWEIJBIJJMz7TMEJKNJ4u&origin=1	N/A - link is working

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Region III	N/A	https://region3.deped.gov.ph/citizen s-charter/	N/A - link is working	https://region3.deped.gov.ph/client- satisfaction-survey-portal/	N/A - link is working
Region III	Angeles City	https://depedangelescity.com/about- us/citizens-charter	N/A - link is working	https://depedangelescity.com/contact- us/client-satisfaction-measurement- survey	N/A - link is working
Region III	Aurora	https://depedaurora.ph/aurora/arta- schools-division-of-aurora/	N/A - link is working	age.aspx?id=gKvjQCQgo0W_dnoHYaJNKV0 j4H00bg5MtEiTVb6dAdtUMIIJMzROWjg0S	N/A - link is working
Region III	Balanga City	https://sl-deped.com/citizens- charter/	This Page Does Not Exist	https://sl-deped.com/	403 Forbidden
Region III	Baliwag	https://sites.google.com/deped.gov. ph/sdocityofbaliwag/about/citizens- charter?authuser=0	N/A - link is working	None	CSM Form cannot be found on the website
Region III	Bataan	https://depedbataan.com/about- us/#citicharter	N/A - link is working	https://bit.ly/SDOBataan_CSM	N/A - link is working
Region III	Bulacan	https://bulacandeped.com.ph/citizen s-charter-3/	N/A - link is working	https://bulacandeped.com.ph/citizens- client-satisfaction-survey/	N/A - link is working
Region III	Cabanatuan City	https://region3.deped.gov.ph/caban atuan/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/Response Page.aspx?id=gKvjQCQgoOW_dnoHYaJNKR XalWz2WhVGjL7Qb6lvwdNUREJORzlZTlg1	N/A - link is working
Region III	Gapan City	https://region3.deped.gov.ph/gapan/ citizens-charter/	N/A - link is working	https://region3.deped.gov.ph/gapan/cont act-us/	N/A - link is working
Region III	Mabalacat City	https://depedmabalacat.org/index.p hp/home/citizen-s-charter/sdo- mabalacat-city-services	Your connection isn't private	nttps://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgo0W_dnoHYaJNKY WMPIMuh6pFpLU3GMKK2F9UN0ZTWFRC	N/A - link is working
Region III	Malolos City	https://www.deped.gov.ph/about- deped/citizenscharter/	N/A - link is working	nivNMI IIRCII VRTDI INSTITEVATEMBOAI https://forms.omice.com/pages/responsep age.aspx?id=gKviQCQgoOW dnoHYaJNKee rfwtaoNVIjehEtIFGrUdURDRaRFgyUOVWN ESSIJE IRW/DR/TT-INBV/ZWIJICAU	N/A - link is working
Region III	Meycauayan City	https://www.depedtabacocity.com/c itizens-charter/	N/A - link is working	https://forms.omice.com/pages/responsep age.aspx?id=gKvjQCQgo0W_dnoHYaJNKdX BglqmiupFnXOOOhxZfW9UQkdVVDJHR1E 27LHxNk+OSURV4L4QTRXOCAu&route=sha	N/A - link is working
Region III	Science City of Muñoz	https://www.depedscm.com/transpa rency/citizens-charter/	N/A - link is working		N/A - link is working

Region III	Nueva Ecija	https://deped-ne.net.ph/citizen- charter/	N/A - link is working	https://deped-ne.net.ph/client- satisfaction-measurement-csm-form/	N/A - link is working
Region III	Olongapo City	https://deped-olongapo.com/citizens- charter/	N/A - link is working	https://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgoOW_dnoHYaJNKR DYn-	N/A - link is working
Region III	Pampanga	https://depedpampanga.ph/citizens- charter/	N/A - link is working	Page.aspx?id=gKvjQCQgoOW_dnoHYaJNKZ JslOllNIJIt4YolWgasN9UQVBBTjcOVUMxRF	N/A - link is working
Region III	San Fernando City	https://sites.google.com/deped.gov. ph/depedcsfp/home/citizens- charter?authuser=0	N/A - link is working	https://sites.google.com/deped.gov.ph/de pedcsfp/home/client-satisfaction- measurement	N/A - link is working
Region III	San Jose City (Nueva Ecija)	https://region3.deped.gov.ph/sanjos e/citizens-charter/	N/A - link is working	https://region3.deped.gov.ph/sanjose/client-satisfaction/	N/A - link is working
Region III	San Jose Del Monte City	https://depedcsidm.weebly.com/citiz ens-charter.html	N/A - link is working	https://depedcsjdm.weebly.com/contact- us.html	N/A - link is working
Region III	Tarlac	https://depedtarlac.com.ph/wp- content/uploads/2024/07/CC SDOTA RLAC 2023.pdf	N/A - link is working	https://depedtarlac.com.ph/	N/A - link is working
Region III	Tarlac City	https://depedtarlaccity.com/about- us/citizens-charter/	N/A - link is working	https://forms.office.com/Pages/Response Page.aspx?id=gKvjQCQgoOW dnoHYaJNKc f1QpakMUNHpJEtiqNP5vBUM0ZZRVdQND https://forms.office.com/pages/responsep	This form is closed.
Region III	Zambales	https://zambales.deped.gov.ph/abou t-us/citizens-charter/	N/A - link is working	https://forms.office.com/pages/responsep age.aspx?id=gKvjQCOgo0W_dnoHYaJNKX6 PFOR3j7hlv77lLX5OKj9UQIFXWFROUUpCM zICVibBQiA4MiNNRVIJES4u	N/A - link is working
Region IV-A	N/A	https://depedcalabarzon.ph/?page_i d=20	N/A - link is working	https://depedcalabarzon.ph/?page_id=63	N/A - link is working
Region IV-A	Antipolo City	https://depedantipolocity.edu.ph/citizens-charter-01/	Hmmm can't reach this page The connection was reset.	https://depedantipolocity.edu.ph/feedbac k-form-2/	Hmmm can't reach this page The connection was reset.
Region IV-A	Bacoor	https://www.depedbacoorcity.ph/citi zens-charter/	N/A - link is working	https://tinyurl.com/SatisfactionSurveyBacoorCity	N/A - link is working
Region IV-A	Batangas	https://www.depedbatangas.com/cit izen-charter/	Hmmm can't reach this page The connection was reset.	https://www.depedbatangas.com/contact- us/client-survey/	Hmmm can't reach this page The connection was reset.

Region IV-A	Batangas City	https://depedbatangascity.org/deped-batangas-city/citizens-charter/	N/A - link is working	https://depedbatangascity.org/announce ments/schools-division-office-of-batangas- city-csm/	N/A - link is working
Region IV-A	Biñan City	https://www.deped.gov.ph/about- deped/citizenscharter/	N/A - link is working	https://www.depedbinan.com/Contact	subscription to GoDaddy
Region IV-A	Cabuyao City	https://depedcabuyao.ph/ About Us - Citizens Charter	N/A - link is working	https://depedcabuyao.ph	N/A - link is working
Region IV-A	Calamba City	https://depedcalambacity.com.ph/division-citizens-charter/	N/A - link is working	https://depedcalambacity.com.ph/directory/	N/A - link is working
Region IV-A	Cavite	https://depedcavite.com.ph/?page_i d=18961	N/A - link is working	https://depedcavite.com.ph/?page_id=19 713	N/A - link is working
Region IV-A	Cavite City	https://depedcavitecity.ph/about- us/citizens-charter/	N/A - link is working	https://depedcavitecity.ph/services/sdo- cavite-city-client-satisfaction- measurement-csm/	N/A - link is working
Region IV-A	Dasmariñas City	https://www.depeddasma.edu.ph/cc	N/A - link is working	https://www.depeddasma.edu.ph/csm/	N/A - link is working
Region IV-A	General Trias	https://depedgentri.com/citizens- charter/	N/A - link is working	https://csm.depedgentri.com/csm.php	N/A - link is working
Region IV-A	lmus	https://www.depedimuscity.com/ser vices.php	N/A - link is working	age.aspx?id=gKviQCQgo0W_dnoHYaJNKac- EmP5wR9DibvHGo9nbiRUNFc551B0V1BF	N/A - link is working
Region IV-A	Laguna	https://www.depedlaguna.com/citize ns-charter/	N/A - link is working	https://www.depedlaguna.com/feedbacks	N/A - link is working
Region IV-A	Lipa City	https://depedlipacity.com.ph/cc.php	N/A - link is working	https://depedlipacity.com.ph/	N/A - link is working
Region IV-A	Lucena City	https://www.depedlucena.com/citize n-charter/	N/A - link is working	https://www.depedlucena.com/	N/A - link is working
Region IV-A	Quezon	https://www.depedquezon.com.ph/c itizen-charter/	N/A - link is working	https://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgo0W_dnoHYaJNKV qbPAXXxtlGsK- PIYaEvb7UN1bQTTdRQzbL\/ENYAJzdE\//U1	N/A - link is working

Region IV-A	Rizal	https://depedrizal.ph/citizens- charter/	N/A - link is working	https://depedrizal.ph/contact-us/voice-of- the-customers/	N/A - link is working
Region IV-A	San Pablo City	https://www.depedsanpablo.com/cit izen-charter/	N/A - link is working	https://forms.office.com/Pages/Response Page.aspx?id=gKvjQCQgoOW_dnoHYaJNKY nd4zVkSNPnAqv67LvXHdUQldEVVIKUVcx UESISFGUTZOLIVRKVK/NERV4U https://forms.office.com/pages/responsep	N/A - link is working
Region IV-A	San Pedro	https://www.depedsanpedrocity.co m/citizen-charter/	N/A - link is working	age.aspx?id=gKvjQCQgo0W_dnoHYaJNKU dt7V343KNLuImVhf9uMGdUM1NGNVFBR	N/A - link is working
Region IV-A	Sta Rosa City	https://depedsantarosa.ph/citizens- charter/	N/A - link is working	https://depedsantarosa.ph/client- satisfaction-measurement/	N/A - link is working
Region IV-A	Tanauan City	https://www.depedtanauancity.com/ citizens-charter	N/A - link is working	nttps://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgoOW_dnoHYaJNKSP xRkl5dKZMoEKmVAFvDx5URVhMQjRCMFE	N/A - link is working
Region IV-A	Tayabas City	https://www.sdotayabascity.ph/citize n-charter/	N/A - link is working	https://lorms.office.com/pages/responsep age.aspx?id=fgur1uNloUiDiyou2QxUpg56L mRXJX1Dtawq0RFTnpRUQilCTEFOOFdRRF	N/A - link is working
Region IV-A	Sto Tomas	https://www.depedstotomascity.com /citizen-charter/	N/A - link is working	EHMI HERTIOI IOIN/MEA/OCAUSEroute schorts fittps://forms.office.com/pages/responsep age.aspx?id=Y7ymAlk1Qk65QliBFNFOVXX4 KLDCSFFMhkfugdNF5BZUREpCNzISRFNRU	N/A - link is working
Region IV-B	N/A	https://depedmimaroparegion.ph/mi maropa-region-citizens-charter/	N/A - link is working	https://depedmimaroparegion.ph/client- satisfaction-survey/	N/A - link is working
Region IV-B	Calapan City	https://depedcalapancity.com/citizen charter	N/A - link is working	https://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgoOW_dnoHYaJNKS- 8ZuxEmd9NoOfODFcwrzRUMVpZTTk4MzR HSDJETEINLIDhTSFEMSLINJWSduskroute=s	You don't have permission to view or respond to this form
Region IV-B	Marinduque	https://depedmarinduque.com/index .php/citizens-charter-2/	N/A - link is working	https://depedmarinduque.com/index.php/client-satisfaction-measurement/	N/A - link is working
Region IV-B	Occidental Mindoro	https://depedoccimin.com/citizens- charter/	This webpage was generated by the domain owner using Sedo Domain Parking. Disclaimer: Sedo maintains no relationship with third party	https://forms.office.com/pages/responsep age.aspx?id=gKvjQCQgoOW_dnoHYaJNKV V1D2dbS6dCrncWOiolbEJUNFRFSkg2MkOy NEF2MT//ZTTJaNOVRTJovMC4u	N/A - link is working
Region IV-B	Oriental Mindoro	https://sites.google.com/deped.gov. ph/depedormin/about-us/citizens- charter	N/A - link is working	https://sites.google.com/deped.gov.ph/de	N/A - link is working
Region IV-B	Puerto Princesa City	https://depedcandoncity.com/citizens-charter/	N/A - link is working	https://depedpuertoprincesa.ph/rate-us/	Hmmm can't reach this page The connection was reset.

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